

This applies to our customers who use <ftp://gis1.sbcounty.gov> to download parcel data, centerlines, or other guest data

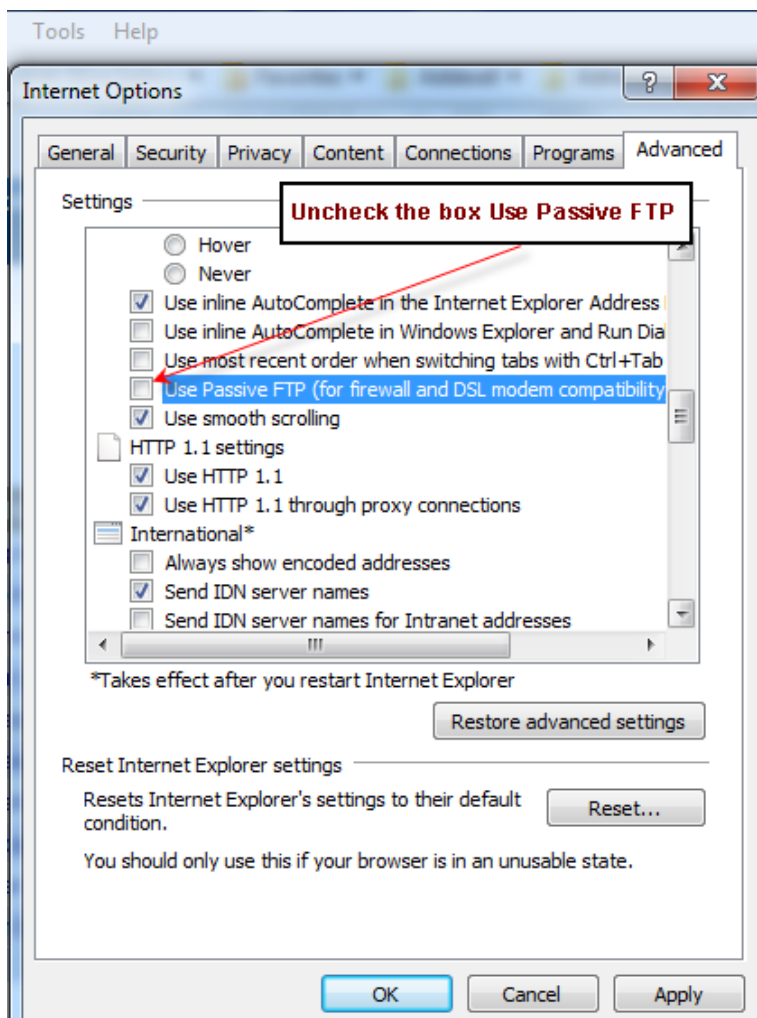
### *Important Change needed to use Internet Explorer as FTP Client*

Effective 11/23/2011, you will need to change your Internet Explorer to NOT use “Passive” connection for FTP.

Please follow these guidelines to make this change in your Internet Explorer:

Start your browser and click Tools-Internet Options – Advanced

Then scroll down to where you see “Use Passive FTP...” and uncheck that box. Apply and click OK.



Once this change is made you should have no problem accessing our site.

For users that have FileZilla or WSFTP or other FTP clients – follow your products instructions for turning off Passive FTP. Many clients have a choice of Passive or Active – you will want to choose **Active**.